



# Underground Storage Tank Registered Contractor/Licensed On-Site Supervisor Complaint Process

*The Texas Natural Resource Conservation Commission Underground Storage Tank Contractor Registration and On-Site Supervisor Licensing Program, is responsible for examining, licensing, regulating, and enforcing Texas Administration Code, Title 30, Chapters 30 and 334.*

## **Who May File A Complaint?**

Any person may file a complaint against any individual or contractor relating to any phase of the underground storage tank installation, repair or removal.

## **How Do I File A Complaint?**

A. Complaints are preferred in writing-fax, letter, e-mail. Complaints are preferred to be completed and submitted on this form, or in a similar format.

B. **Describe your complaint in detail. Include**